

Standardization & Implementation Issues

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technologies

CA Technologies – An Introduction

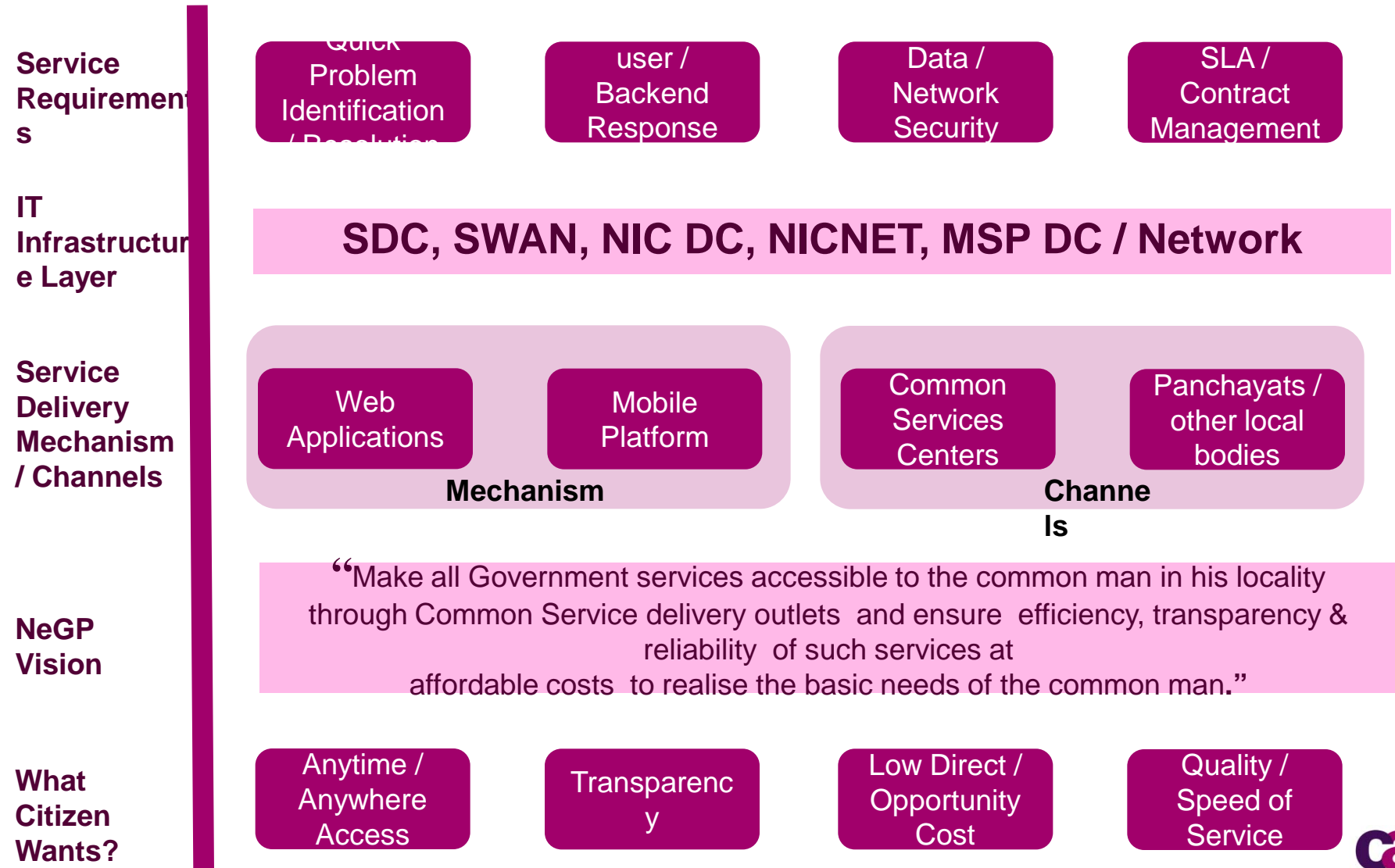


- Leader in IT Infrastructure Management Software
- Founded in 1976
- **Revenue:** \$4.353 Billion in Fiscal Year 2010
- **Number of employees:** Approximately 13,500
- **World Headquarters:** Islandia, New York, USA
- **Truly Multinational:** Presence all over the world
- More than 5,000 developers worldwide

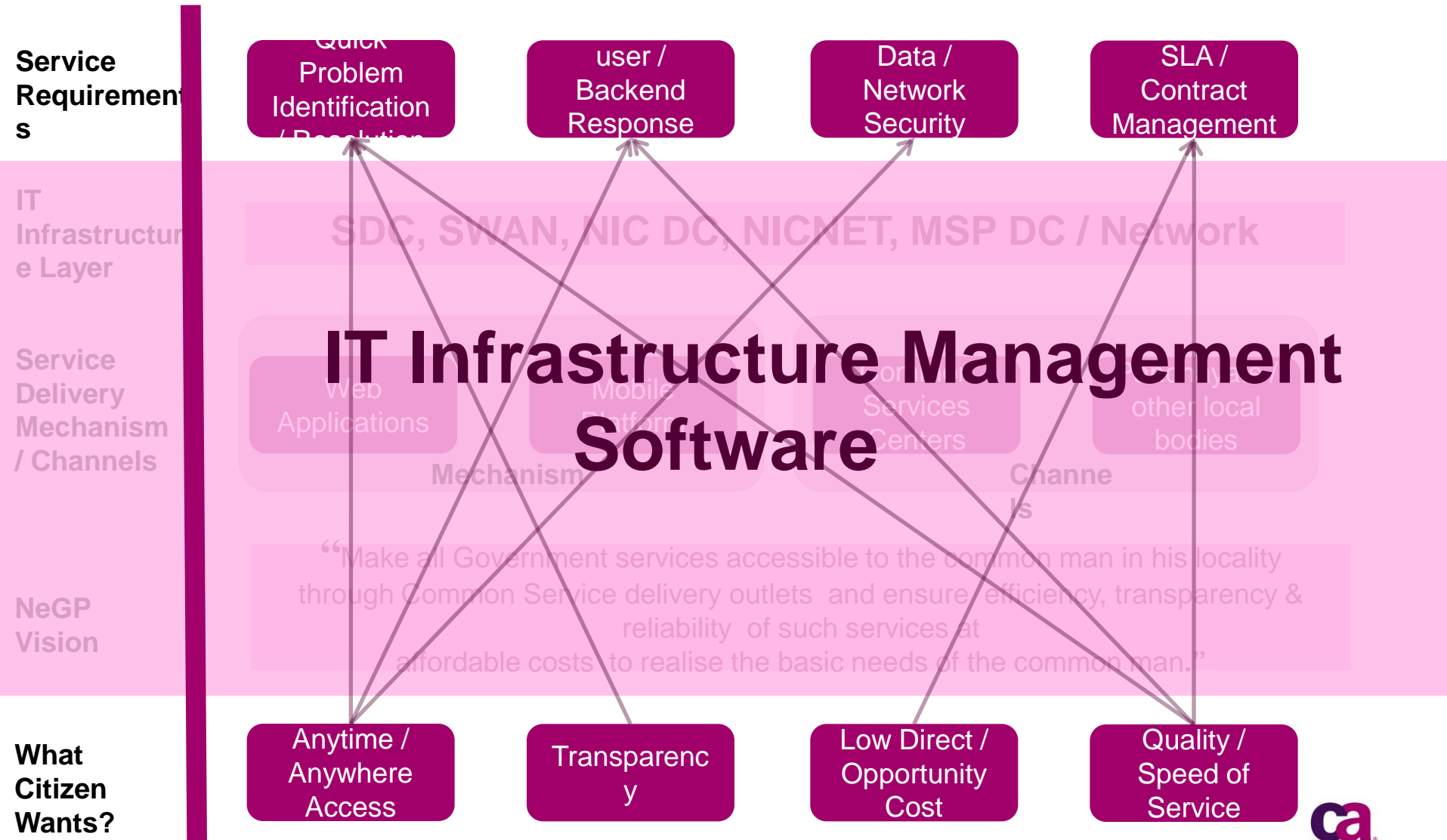
What is IT Infrastructure Management?

- Web Application Fault / Performance Monitoring
- Network Fault / Performance Monitoring
- Server Fault / Performance Monitoring
- Database Fault / Performance Monitoring
- Virtualization Management
- Security
- Service Level Management
- and so on....

Need for IT Infrastructure Management



Need for IT Infrastructure Management



Need for Standardization / Implementation Issues

- Disjoint Project Implementations
- Central guidelines for projects do not necessarily include requirements for IT Infrastructure Management
- Disintegrated technology platforms
- Lack of trained resources
- Implementation / Operational Overheads

Support Requested

- Need / Requirements for **“IT Infrastructure Management”** should be included as part of the **“Web Application Implementation Standards”**
- Training programs should be launched on the IT Infrastructure Management Tools & Technologies for better adoption of the related standards

thank you

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